

مجموعة ناس لادارة وتطوير المشاريع العقارية ذ. م. م.
NAAAS GROUP FOR REAL ESTATE PROJECT MANAGEMENT & DEVELOPMENT W.L.L.

ناس
جروب
GROUP

ASIAN CITY

BROCHURE 2017-18





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NAAAS GROUP FOR REAL ESTATE PROJECT MANAGEMENT & DEVELOPMENT W.L.L.



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COMPANY MESSAGE



We strive to achieve excellence in all services we provide. We contribute significantly in terms of providing business multi-solution services to meet demands of major contractors and corporate as per international standards.

We draw up strategies and outline plans that may enhance our business relationships, and pave the way for future development in line with Qatar Vision 2030.

ABOUT NAAAS GROUP

Naaas Group For Real Estate Project Management and Development is a Qatari company, prosperously growing in the field of Integrated Property and Facility Management Services and Business Solutions.

We are a renowned company with an excellent track record for achieving client satisfaction by never compromising on the quality of our services.

At Naaas Group we focus on leading the market by customizing integrated business packages as per our client's request and maintaining the highest levels of quality and standards.



VISION MISSION

OUR VISION

Our vision is to be recognized as leaders in our field contributing immensely to the economic development in State of Qatar.

OUR MISSION

Delivering sustainable practices and state of the art technology that offer tailored solutions that not only achieve client delight, but to exceed the expectations of our business partners.

COMPANY VALUE

Innovation

We strive to be sustainable, organized and as Hi-tech in a streamlined manner.



Team Work

We are one team with one mission and vision.



Respect

Tact and courtesy is our top priority.



Integrity

We carry out business with honesty, consistency, and dignity.



WHAT WE DO

Property and Facility Management

- Marketing solutions
- Leasing and contracting
- Complete finance and back-office management including tax and other transactions
- Commercial cleaning services
- Building Maintenance (MEP) Works
- Waste management and Pest control
- Conducting frequent inspections that result in efficient building operations
- Monitoring consumption and evaluating energy efficiency
- Safety, Security and Quality Management
- Public and Private Facilities Management
- Raise income level and to find innovative solutions to convert losses into profits

Labor Welfare Management and Consultancy

- Leasing and Operations of Labor Accommodation
- Manage all basic and operational services as per requirements of the community as well as Qatar Law
- Manage both indoor and outdoor events such as recreation and sports activities
- Manage Government and Private Labor Camps in Qatar
- Specialize in delivering workers welfare standards as per regulations
- Expertise in tendering for labor community and social care

Integrated Business Solutions Services

- Recruitment
- Business Startup
- Marketing & Business Development
- Catering, Food Provision and Supply
- Transportation and Logistics
- Laundry
- Hospitality
- Consultancy
- Event Management

Real Estate Services

- Real Estate Brokerage and Investment
- Offices and Commercial Centers Condominiums
- Residential Compounds, Villas and Building apartments
- Local and International Real Estate Investment
- Labor Camps

NAAAS GROUP STRENGTHS



Strong business network and market connection through techniques and individuals.

Delivering customized packages of services for our clients.

Applying our deep understanding of best business practices.

Maintaining high-quality services to promptly ensure client's satisfaction.

OUR PROJECTS



Asian City

Property & Facility Management
Operation and management of
Laundry, Catering and Transport
Services.



Ministry of Municipality and Environment

Hospitality Services



Qatar

Staff Accommodation & Facility
Management



Ezzan

Cleaning services



Museum of Islamic

Facility Management



Qatar Petroleum

Recruitment and manpower supply



General Retirement & Social Insurance Authority

Hospitality services



Major Construction Companies

Worker and staff accommodation
including facility management



Qatar Rail

Hospitality & Services



Real Estate Projects

Brokerage and Investments in
Villas, Apartments, Labor Camp
Provisions and Facility
Management.



Aramex

Cleaning services



McDonald's

Delivery services



Qatar Duty Free

Gift items



Aster

Cleaning services



Ministry of Justice

Hospitality services

WHAT IS THE ASIAN CITY

NAAAS is managing a wide variety of Government and Private Real Estate Projects in the Asian City. By Providing Facility and Property Management, along with offering residents with integrated services.

Asian City is designed and developed to strategically meet the vision of Qatar 2022 World Cup assuring better living conditions for the workforce by complying with all rules and regulations set by the State and other Authorities.

To that end, Asian City is an approved Civil Defense property, ready for occupancy and available for lease to both Private and Government entities.

Asian City is conveniently located in Mesaimeer, a short drive to all major project destinations in the country.

Total capacity of the Asian City is approximately 68,000 residents, which includes both workers and staff. We offer a variety of excellent facilities including open spaces, gardens, Gyms and recreation areas, thereby creating pleasing environment and positive outlook that, we believe, results in a happier and a more productive workforce.

BUILDING LAYOUT



Building components:

- Each building has a total of 312 rooms
- Each building consists of two blocks (A+B) 156 rooms in each block (G+2).
- Each floor in a block has 52 rooms with separate showers, toilets and designated service areas for catering and laundry services, as well as CCTV control room for 24/7 surveillance

BUILDING INDOOR FACILITIES

Buildings in the Asian city were designed to have assigned service areas, with each floor having 2 corridors with 26 rooms each with duplicate sizes with a 24 m² room size, providing a relaxing 6m² per person.

The floor's back side area is designed especially for the service area where residents can join their colleagues to have food in the mess hall and submit their clothes into the laundry facility.

6*4 M² room size aimed to provide ample space for the residents to enjoy their stay in comfort. Separate showers, toilets, and washbasins available both sides of each corridor in the building.

INDOOR FACILITIES

Room



6 X 4 m² Rooms

Toilet



Separate Showers and Toilets

Corridor



Spacious Corridors

Gym



Health and Recreation Facilities

INDOOR FACILITIES

Emergency Exit



Safety Tools

Fire System



Civil Defense Approved System

TV Room



Entertainment & Relaxation

Security Room



24/7 CCTV Surveillance

Laundry Room



All Type of Laundry Services Available for Staff and Workers

Dining



Separate Mess Hall on Each Floor

OUTDOOR FACILITIES

Asian city is a Government-Approved bachelor accommodation that provides a high class residential facilities offers all the required amenities and social care to the work force community in the state of Qatar.

Commercial, recreational, religious, health and Security facilities are all available in the Asian city to optimize Our residents' requirements.

Asian city is by far, considered as the best bachelor accommodation in GCC.

Distinctive location with unique facilities set up specifically to provide workers with comfortable living conditions.

We provide an integrated community committed to creating high standards of living conditions for our residents.

We do understand the science behind creating a harmonious environment in which residents feel valued.

We invest in the philosophy of happiness and productivity, and provide residents with holistic facilities and benefits that have positive influence on their physical, mental, spiritual, and emotional health in this discrete accommodation.

Ambulance



24/7 Ambulance service

Mosques



3 Large Mosques with a Capacity of 10,000 People

OUTDOOR FACILITIES

Grand Mall



Commercial Mall with all Retail Shops and Currency Exchange

Green Area



Green Open Areas

Police



Police Station

Cinema



3 Cinemas and one Open theater

Clinic



Health Care Center

Sports Activities



Cricket, soccer, basketball stadiums

Theatre



Social and Cultural Activities

Parking



Parking Lots

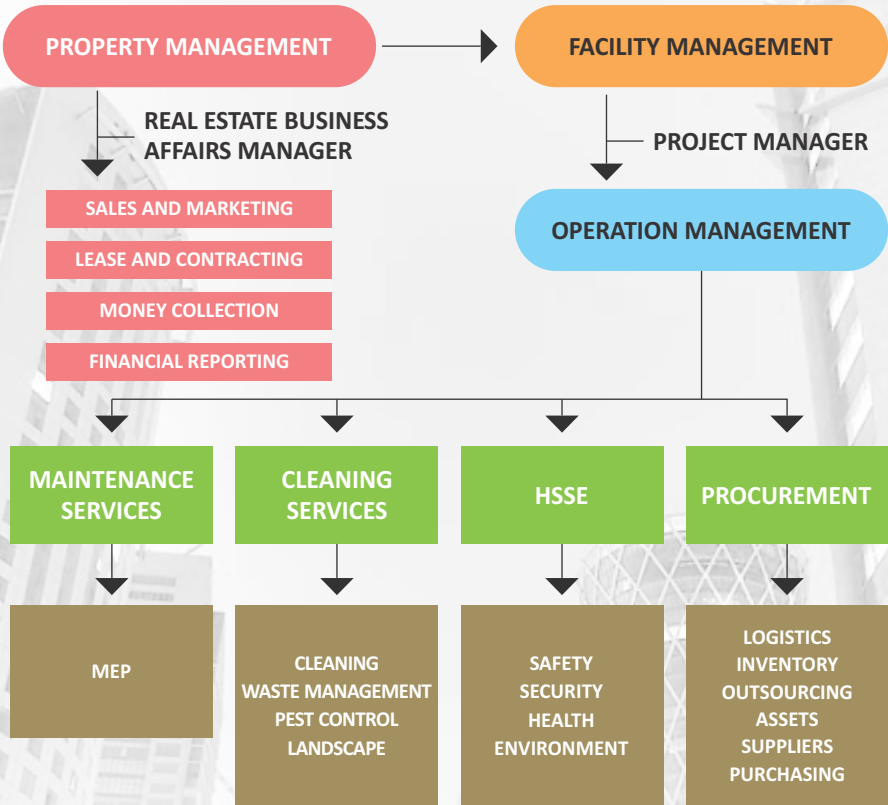
RECREATION FACILITIES

We believe that our residents should relax and enjoy their time while staying with us, so that they may perform better at work and feel more healthy and content. All types of indoor and outdoor recreation facilities are available in the Asian city, to keep our residents happy and entertained.

We really do care for health and well being of our residents, therefore we regularly work to conduct various, cultural and sporting events to keep residents engaged and healthy.



PROPERTY AND FACILITY MANAGEMENT



We carefully manage the facilities within our residence to ensure the sound operation and maintenance of our assets. Our technically competent team is trained to provide the highest level of services.

MAINTENANCE

We focus on delivering unparalleled standards. In our maintenance division, we assure smooth operation and high security for operators, through our eco-friendly procedures. All run by professional and competent teams.



Stemming from our core values, at the asian city, we use the latest facility management software and techniques to manage our assets and to maintain comprehensive maintenance plans that meet our goals.

Due to efficiency and attention to details, we yield better results, managing and overlooking a wide scope of facility management services.



CATERING

Health and well-being of our residents exist at the heart of our mission and vision.

Professional operators are catering to our residents with all their nutrition on a daily basis in the mess hall. At Asian City, we serve delicious meals using fresh high-quality ingredients prepared by qualified international chefs, our menus are created based on understanding of the respective cuisines of different nationalities and cultures.

Our buildings are designed to have a separate modern mess hall facility, to providing more than just high-quality meals, but ensure that they will enjoy their meals in a social atmosphere with their co-workers.



CLEANING

As a market-leader in providing cleaning services, we have a recorded history of successfully introducing industry best-practice and methods, continuous improvement and cost saving programs for our clients across multiple sectors in the local market. We have particular expertise in delivering cleaning projects which are technically challenging. We are recognized as experts in labor community villages and cities with different capacities of population where some of our projects could reach 68,000 residents in a total space of 1.1 Million SQM space, as it is the case of our current project: the Asian City of **Mesaimeer Area, State of Qatar**.





Comprehensive Solutions:

As a leading provider of cleaning and waste management services, we provide a wide range of services, our offers include:

- Industrial and Commercial Cleaning
- Deep Cleaning
- Janitorial
- Pest control
- Waste Management

Delivering our Services:

All our cleaning operations are carried out by our well-trained and motivated cleaners under the management and supervision of our well-experienced and highly professional managers.

We maintain the flexibility to respond quickly to our clients' needs. We self-deliver our cleaning services. Which enables us to ramp up or scale back our solutions, as required, with speed and efficiency.



SECURITY

At the Asian city, we are committed to taking care of our residents. We have innovative and forward-thinking security strategies managed by efficient Management teams. Our highly-trained Security and Consultancy Teams are led by experts in their respective fields, we are all working together as one entity in order to achieve our objective.

We pride ourselves on providing a full range of security management services and are dedicated to continually improving in order to reach the highest standards of integrity and excellence at every level.

We mandate 24 hours a day, 7 days a week, CCTV and rotational surveillance systems covering all buildings indoor units, and common areas. Our Designated security guards patrol all gates and maintain a frequently Updated visitors' logbook, and register all vehicles, entering & exiting the premises around the clock.



TRANSPORT

As a leader in managing the biggest workers' community in the State of Qatar, Naaas Group is always ready to provide a wide range of transportation services to their residents from all staff categories and workers - to different locations and destinations around the clock.

Our services include special cultural and entertainment tours for our residents as per the program assigned by their companies, we work hand in hand with their companies to assure relaxation during the weekend and holidays.



LAUNDRY

We offer accessible, 24/7 laundry service of all categories to all workers, we manage with different options of how to wash their clothes and uniforms. This of course, is to maintain worker comfort and cleanliness at all times.





THEY
DESERVE
BETTER
CARE

جروب ناس
GROUP

مجموعة ناس لإدارة وتطوير المشاريع العقارية ذ.م.ه.
NAAAS GROUP FOR REAL ESTATE PROJECT MANAGEMENT & DEVELOPMENT W.L.L.





CUSTOMER SERVICES

Customer satisfaction is the top priority of our management, as it is the key to our business continuation and stability. Achieved through implementation and practice of Customer Relationship Management.

Our tried and tested customer service process has been always customized to meet the needs of all our residents, based on detailed consultation, and follow-up to each single complaint or comment from our clients on a daily basis. In addition, Naaas Group conducts weekly and monthly meetings with tenants to share information, awareness, social activities, and events.

From many stories to hear, from us and the people who experience our legendary service first hand, you can be confident that our professional team will deliver the best service and assure for you a trustful and friendly relationship during staying at the labor

For your complaints

Contact : customercare@naaasgroup.com

ASIAN CITY

PROPERTY MANAGEMENT CONTACT CHART



ASIAN CITY

FACILITY MANAGEMENT OPERATION CONTACT CHART

ZONE 1 OPERATION MANAGERS

Building Numbers

32	33	34	35	36	37
38	39	40	41	42	50

+974 5029 7884

operation.A@naaasgroup.com

Building Numbers

43	44	45	46	49	51	52
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+974 5029 8238

operation.B@naaasgroup.com

PROJECT MANAGER

+974 5076 8480

pm@naaasgroup.com

ZONE 3 OPERATION MANAGERS

Building Numbers

1	2	3	4	23	24	25	26
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+974 5029 7884

operation.A@naaasgroup.com

Building Numbers

5	6	7	16	17
18	19	20	21	22

+974 6617 0776

operation.C@naaasgroup.com



FACILITY
MANAGEMENT



SERVICE
MANAGEMENT

CATERING OPERATIONS ZONE 1

+974 3377 5476

catering1@naaasgroup.com

CATERING OPERATIONS ZONE 3

+974 3356 3239

catering3@naaasgroup.com

LAUNDRY OPERATIONS ZONE 1

+974 3353 7042

laundry1@naaasgroup.com

LAUNDRY OPERATIONS ZONE 3

+974 3356 4207

laundry3@naaasgroup.com

TRANSPORT OPERATIONS

+974 6650 8768

transportation@naaasgroup.com

ASIAN CITY

COMMUNICATION PROCEDURES

CLIENT ENQUIRES	RESPONSIBLE	MOBILE / EMAIL	CC
Request of Quotation	Sales & Leasing Coordinator	+974 5577 0033 sales@naaasgroup.com	Head of Sales s.nemri@naaasgroup.com
Leasing and Services Contract Submission	Sales & Leasing Coordinator	+974 5577 0033 sales@naaasgroup.com	legal@naaasgroup.com
Lease Contracts Clarification	Legal Affairs Head	+974 5029 8238 t.ramadan@naaasgroup.com	legal@naaasgroup.com
Contract Renewal & Demobilization	Sales & Leasing Coordinator	+974 5577 0033 sales@naaasgroup.com	s.nemri@naaasgroup.com + legal@naaasgroup.com
Accounts Invoice/ Payments	Accounts / Finance	+974 5039 1820 +974 4464 2361 accounts@naaasgroup.com	finance@ naaasgroup.com
Catering Operations Zone 1	Catering Operations	+974 3377 5476 catering1@naaasgroup.com	pm@naaasgroup.com
Catering Operations Zone 3	Catering Operations	+974 3356 3239 catering3@naaasgroup.com	pm@naaasgroup.com
Laundry Operations Zone 1	Laundry Operations	+974 3353 7042 laundry1@naaasgroup.com	pm@naaasgroup.com
Laundry Operations Zone 3	Laundry Operations	+974 3356 4207 laundry3@naaasgroup.com	pm@naaasgroup.com
Service Upgrade Catering/Laundry	Sales & Leasing Coordinator	+974 5577 0033 sales@naaasgroup.com	Sales Person + accounts@naaasgroup.com
Customer Care	Project Manager	+974 5076 8480 customercare@naaasgroup.com	pm@naaasgroup.com
Operation & Maintenance ZONE 1	Operation Manager	+974 5029 7884 operation.A@naaasgroup.com +974 6672 8663 operation.B@naaasgroup.com	pm@naaasgroup.com + helpdesk@ naaasgroup.com
Operation & Maintenance ZONE 3	Operation Manager	+974 5029 7884 operation.A@naaasgroup.com +974 6617 0776 operation.C@naaasgroup.com	pm@naaasgroup.com + helpdeskzone3@ naaasgroup.com
Transportation	Transport Operations	+974 6650 8768 transportation@naaasgroup.com	pm@naaasgroup.com

EMERGENCY LOCAL NUMBERS



Fire



Ambulance



Police



Emergency

999



Kahrama



Water & Electricity

991



Traffic Police



Patrol Police

4890666



Hamad Hospital

4392111



**Asian City Private Clinic
Imara Healthcare**

44969000

MAP LOCATION



NAAAS GROUP OFFICE ASIAN CITY

📍 Opposite Grand Mall, Gate No.4, Building No.33
Musameer, Doha-Qatar

ASIAN CITY

+974 5076 8480
Opposite Grand Mall,
Gate No.4, Building No.33
Musaimeer, Doha-Qatar

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Villa 378, P.O.Box 200889
Doha-Qatar

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